

CASE MANAGEMENT SERVICES

Ryan White Title II Case Management is a comprehensive service delivery system designed to link individuals with needed care components. Enhancing client self-care, independence and self-determination are the primary goals of this program. Clients are expected to be involved in all aspects of their care, including problem-solving functions to the maximum extent possible. Proactive, coordinated efforts by healthcare providers in community-based organizations will assist clients in obtaining optimum wellness, as well as making the best possible use of available resources. Attention to continuity of care will decrease service inaccessibility and fragmentation.

The role of the Case Manager is multi-faceted. In addition to outreach and intake, the Case Manager is responsible for:

- Assessing the individual's need for services;
- Determining availability and feasibility of services;
- Developing a plan of care that includes home and community-based services appropriate to the individual's medical, social, and financial condition;
- Arranging for service delivery;
- Monitoring service delivery;
- Maintaining confidentiality of client records within the service delivery system; and
- Conducting ongoing evaluation of the effectiveness of the plan of care.

Certification of Case Management Services

As the front line in providing vital service linkages for people living with HIV/AIDS, case managers must be adequately and appropriately experienced and trained. While imposing a statewide standard for the type of experience required of a case manager is not feasible, training and certification of the skills and knowledge case managers must possess are both possible and desirable. To achieve this end, the following will guide the training and certification process:

- Minimum education and /or experience requirements of a case manager shall be:
 - An RN with BSN or Social Worker with BSW or other related health or human services degree from an accredited college or university, or
 - Related experience in full time service equivalent to two years regardless of education
- Completion the current KDHE HIV/AIDS testing and counseling certification program, educators certification program and update trainings;
- All case managers must attend all statewide mandatory case managers meeting/education updates provided by KDHE semi-annually, including statewide Advisory Consortia Meetings; and
- Any agency not providing case managers who are not in compliance with the certification guidelines will be in violation of contractual agreements and must resolve the issues with the KDHE HIV/STD Section Director. Non-compliance could result in the termination of the case management contract provided through Kansas Ryan White Title II.